

NewsConnection

A monthly newsletter for DSHS staff and friends

Lynnwood WorkSource Center seeks to have it all in one stop

You're looking for work, but you have child care problems, no car, and your housing situation is shaky at best. There are programs to help but they're located in three different offices, across town from each other.

That's not the case in Snohomish County where the new Alderwood WorkSource Center houses 14 different service providers in one location. The Alderwood Community Services Office has joined with the local Employment Security Department (ESD) office to provide a hub of local employment activity that meets the needs of both the job seeker and the employer.

The federal WorkForce Investment Act of

1998 allows partnership agreements that stop the duplication of services. With the close working relationship that has developed between DSHS, ESD and community colleges through the state's WorkFirst program, an integrated office became a possibility.

Over the past two years, under the leadership of Cyndi Schaeffer, CSO administrator and WorkSource manager, state staff have been working with local social services providers and businesses to design a place where people in need of employment can get seamless services that help them remove obstacles.

Located within the new WorkSource Center, in addition to DSHS and ESD, are representatives from Edmonds Community College, Work Opportunities, TRAC & Associates, Community Trades and Careers, Job Corps, and Snohomish County Refuge Forum, Hous-

(Continued on page 5)



Staff at the Lynnwood WorkSource Center are removing barriers for people seeking to get and maintain employment. The Lynnwood Center, with staff from two state agencies, Snohomish County, Edmonds Community College, local employment agencies, and Job Corps, is the first WorkSource site in the state to be hosted by DSHS.

Come to a night of celebration and good-byes

Come join us in a good-bye evening with retiring Secretary Lyle Quasim and Deputy Secretary Charley Reed on Wednesday, June 21 from 5:30 to 9:30 p.m. at the Tacoma Sheraton Convention Center, 1320 Broadway Plaza, Tacoma. The reception starts at 5:30, with dinner at 6:30 and the program at 7:30 p.m. The evening is open to all DSHS staff.

To register, send \$35 to Kathy Edenstrom at P.O. Box 45830, Olympia, WA 98504-5830. For more information, contact Karla Stablein via e-mail at STABLKRA@dshs.wa.gov or call (360) 902-7800. RSVP deadline June 7.

The Retirement Committee is putting together **memory books** for both Lyle and Charley. These books will be similar to a "life book" covering the span of their respective careers. These special books will contain letters, messages, photographs and other memories submitted by you. Suggestions for these items might be a recollection of an event, meeting, conversation, a drawing or photograph. It can be funny or serious. Here are the specifications:

Please submit separate items for Lyle and Charley as each will have their own book. Be sure that your item is clearly labeled with Lyle or Charley's name.

- Items should lie flat and be no larger than 8 1/2" x 11".
- Items should be one-sided only and easy to copy, if necessary.
- Remember to put your name on it.
- Also, put a separate post-it note with your name and phone number listed so we can call you if we have any questions.
- Don't delay! **Have your item mailed to us no later than June 12!**
- Mail your momentos to: Retirement Committee, P.O. Box 45040, Olympia, WA 98504-5040
- Hand carried items may also be given to Brita Skoog at Executive Receptionist Desk on the 4th floor of OB2.

If you have questions, call Sharon Gilbert at (360) 902-7822.

The Employee Advisory Service focus has expanded over the years

By Sarah Maxwell, Employee Assistance Program

The Employee Advisory Service (EAS) has been the Employee Assistance Program (EAP) for state employees and their family members since the early 1970s. Originally, alcohol and drug addiction were the main focus of EAPs across the nation.

This focus changed many years ago. Today we help individuals struggling with a wide range of problems including relationships – at home and at work, emotional issues (depression, stress, anxiety, anger), legal, financial, career questions and other work-related issues that impact an employee's performance.

At times we hear that people are concerned that if they come to EAS, personal information will get back to work. Our services are very confidential. If you come to EAS on your own, your supervisor will never hear from us that you have been here unless you choose to tell him/her.

If your supervisor has requested that you get help and makes a formal referral to EAS, we will let the supervisor know that you kept your appointment, but beyond that, we will never discuss the issues you have shared with us. Our records are kept here at EAS under lock and key

and are not part of your personnel file.

Our aim and our hope is to provide excellent service and excellent referrals so you get the help you need and deserve. Sessions are scheduled for two hours. Though not all sessions are that long, we allow that time to do a thorough assessment of the issues and then make referrals if appropriate to the situation.

Our services are offered at no charge to employees and family members. Services or resources to which we refer are generally not free, but we make every effort to match the resources with the employee benefits offered by their medical insurance - or find resources that are affordable.

EAS offices are located in Olympia, Seattle and Spokane. Employee Assistance professionals in those offices travel to several other locations in the state to make our services more accessible. For instance – Bremerton, Bellingham, Longview/Vancouver, TriCities, Pullman, and Wenatchee – just to mention a few.

If you are having troubles – give EAS a call. We look forward to talking with you.

Seattle (206) 720-3514
Olympia (360) 753-3260
Spokane (509) 482-3686

The NewsConnection

DSHS Communications
 PO Box 45110
 Olympia, WA 98504-5110

BULK RATE
U.S. POSTAGE PAID
 Olympia, Washington
 Permit 297

Secretary's corner

by Lyle Quasim



Over the last four and a half years I have shared our challenges, our successes, and our hopes. In my last column, I want to share why I am so proud to have worked with you, the people here at DSHS.

You show human nature at its very best and most compassionate. More than anything else, I want you to feel that the work you do is precious, priceless, and essential to our civilization. The quality of your commitment and achievements is a big part of what makes it very, very hard for me to say goodbye.

But that's a decision I've already made, and that means this is my last chance to tell all of you what to do.

I want you to stick together, to stick to the mission of this agency, and to stick up for the needs of our clients. You know, as I do, that DSHS is an agency that always has and probably always will experience pretty frequent changes of leadership.

But some things never change and one of those is the role this agency plays in our society. People outside the department may never understand the extremely difficult, life-and-death decisions you have to make every day. That's why it's so important for all of us to support each other – year in and year out, through thick and thin – regardless of who's at the helm of this agency or who's in the Governor's office.

I believe the deep bond we have with one another is cemented by the simple, fundamental value that people ought to take care of each other.

That's our mission – to be the institution that carries out our society's conviction that children should not be neglected or abused, that our elders deserve to be cared for, that people too ill or disabled to support themselves should not starve, and that people

in poverty ought to have a chance to succeed. We are all bound together by the idea that we have a sacred duty to take care of each other because every human being matters.

When we do our jobs, we strengthen the best values of our state, our communities, and our country. When we do our work, we give hope to the people around us, and we bring out the

very best in our own human nature.

That's what makes you all so wonderful, so hard to leave, and so absolutely essential to the future of the human race.

The words "thank you" seem totally inadequate to express my appreciation to you, but they are all I have. So I can only hope that you know just how much is in my heart when I say thank you to every one of you.

I know I am leaving DSHS in wonderful, capable, and devoted hands.

For me, under these circumstances, I would like to say, all's well that ends well.

Lyle Quasim

DSHS – evolving into an e-government

“e-” this; “dot.com” that

These phrases are all the rage today. The overuse sometimes makes it hard for us to remember that the Internet has revolutionized the way business is done in the private sector over the past couple of years. The public sector is now beginning to catch up and we have our own e-word – e-government.

What is e-government?

E-government is much more than e-commerce. E-commerce is mostly about buying and selling over the Internet. An e-government may involve buying or selling components but also uses Intranet and Internet applications that enable employees to better manage their knowledge and operations. This move to the Internet or Intranet fundamentally transforms

the way the agency works with clients/customers, suppliers, service providers and partners. E-government creates a new focus on customers. It helps build bridges between organizational units.

How does this impact the department?

Administrations in DSHS already use the Internet and Intranet for information sharing and some mission critical processes. More of these efforts are in the works. One of the goals of the DSHS e-government strategy is to support the on-going Administration-based efforts. But the e-government will go one step further. It will also provide an environment that encourages the development of department-wide applications where it makes sense to do so.

A recently completed project used input from an Executive Steering Committee and a Project Team (made up of program and IT staff from each administration) to create some short term and long range e-government goals and projects for DSHS. The Balanced Scorecard was used to help establish priorities in this area.

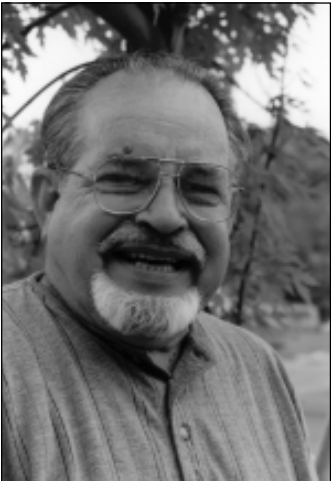
In the coming months, *The NewsConnections* will contain more information about the priorities and the projects that came from this project as well as some of the ways that DSHS will organize in order to ensure the success of e-government. We'll also highlight innovative "e-work" being done in the department.

For more information on e-government, contact Sue Langen at (360) 664-4476.

These DSHS employees like their jobs enough to earn Longevity Awards!

Last month we shared with you the 45-year career of Cleo Kirkland. She received the Longevity Award during Public Service Recognition Week. While Cleo outdistances them, there are a few others in DSHS who also received Longevity Awards.

Jim Fletcher set the record for Eastern Washington, chalking up 35 and a half years. With a degree from Brigham Young University,



Jim Fletcher earns Eastern Washington Longevity Award

Jim began working at Wenatchee Community Services Office in November 1964 as a social worker, a job he still holds. His responsibilities have encompassed Child Protective Services, incapacity services, nursing home placements, adult protective services and family services cases (pre-TANF).

Others receiving Longevity Awards were Gary Anderson, Division of

Children and Family Services, Aberdeen – 35 years; **Ronald Close**, Economic Services Administration (ESA), Tacoma – 35 years; **Kathleen Cowan**, Division of Research and Data Analysis, Olympia – 35 years; **Harold Estes**, Western State Hospital, Tacoma – 40 years; **John Leonard**, Capitol Hill CSO, Seattle – 35 years; **Renee McCoy**, Division of Developmental Disabilities, Olympia – 35 years; **Daniel Peyton**, Economic Services Administration, Smokey Point – 35 years; **Regina Proedrou**, Western State Hospital, Tacoma – 35 years; and **Donald Smoot**, ESA, Magnolia – 35 years.

Congratulations!

Sharing our successes and commitment to reaching beyond the expected to the excellent

Quality DSHS

Innovation – an essential ingredient to continuous improvement

The American Heritage Dictionary defines innovate as “to begin or introduce something new; to be creative.” Roger von Oech, author of “A Kick in the Seat of the Pants,” says there are four roles each of us should play in the creative process: explorer, artist, judge, and warrior.

As an explorer, our role is to search for the materials with which to make new ideas: facts, concepts, experiences, knowledge, feelings, and whatever else we can find. As an artist, we are imaginative and playful – our job is to take the materials the explorer has collected and transform them into original new ideas. As a judge, we examine and evaluate what the artist has created and decide what to do with it: implement it, modify it, or discard it. As a warrior, we take the ideas the judge has deemed worthy and do what’s necessary to implement them.

This month we highlight several projects that challenged the “way it’s always been done” to offer improved services. And, we salute the explorers, artists, judges, and warriors that made them happen.

CENTRAL WASHINGTON REGION ADOPTION CONSORTIUM

Nationwide, child welfare agencies struggle with the length of time it takes to complete adoptions for children who cannot live with their birth families. Research continues to demonstrate that children do better in permanent living arrangements.

The Central Washington Adoption Consortium team succeeded in streamlining the adoption process to achieve permanency for children in a timely and cost-efficient manner. The team developed a region-wide adoption consortium, combining public and private resources within the Moses Lake, Wenatchee and Omak areas.

The consortium was developed to serve children who are legally free for adoption and are not currently living with families who plan to adopt them. They meet monthly to compare information about children needing adoptive homes and possible adoptive families within the three communities. Consortium members then move quickly to place children when they identify a family match. Both the process for concluding the legal work to finalize adoptions and the application process for adoption support funding for children with special needs were streamlined. Because of these improvements, children become permanent members of their new families much more quickly.

Results

- Increased adoptions completed from 19 in 1998 to 33 in 1999.
- Saved \$22,161 in foster care costs.
- Trained six adoption social workers to use a streamlined adoption support application process and to more efficiently conclude the legal process.
- Planned training for 200 people on pre- and post-adoption issues.

Team members: DSHS: Margaret Amara, Cecilia DeLuna, Kim Shively, Susannah Young, Maggie Mitschelen, Stacy Coronado, Kathy Howe, Connie Saracino, Kate Carrow, Sharon Ham, Jan Lammers. Community Members: Peggy Hallinan, Carren Summerfield, Gail McDonough, Alethia Wickstrom, Christi Killien, Katie Lawless

ELECTRONIC FUND TRANSFERS SPEED PAYMENTS TO VENDORS

Paying DSHS vendors involved much internal processing as well as reliance on the U.S. mail. Mailing time added at least two days to the process, and occasionally, warrants were lost or stolen.

Through collaboration with the Office of Financial Management, the Office of Accounting Services (OAS) of the DSHS Finance Division now remits payments to vendors via electronic fund transfers. This allows OAS to greatly improve customer service because the payments are delivered faster and more accurately, with reduced risk of lost or stolen warrants, and without additional cost to the department.

Results

- Vendors receive payment at least two days faster
- The state realizes a savings of \$.10 on each of 30,000 payments per year by EFT, for a total of \$3,000 annually
- There is reduced risk of warrants stolen or lost in the mail
- No additional costs are incurred by the department

Team members: George Sego, Sandy Mitchell, Aaron Butcher, Don Ahmuty, Phyllis Fountain

ADULT FAMILY HOME RESIDENTS RECEIVE BETTER CARE THROUGH INNOVATION

With the goal of enhancing service quality in long-term care programs, Residential Care Services staff in the Spokane area established a COI pilot project to improve the rate of immunizations for influenza and pneumonia in Adult Family Homes (AFH). Residents of these homes are exceptionally vulnerable to contracting these diseases and frequently suffer major complications, including death.

Prior to the project, many adult family home clients and their caregivers were not getting immunized because of the significant obstacles faced in getting these immunizations at the doctor’s office. Each client in an AFH may go to a different physician, requiring separate transportation and scheduling plans. When clients leave the AFH, additional caregivers are required. Transporting elderly and disabled clients during inclement weather risks injury. Transportation can be costly.

The Spokane Health District came up with the proposal to provide immunizations directly to clients and caregivers in the Adult Family Home setting. The DSHS AFH licenser agreed to coordinate the project. This was a small scale project to test whether outreach efforts of this sort would be beneficial. Many complications in carrying out the project were resolved by working with other community partners.

In just two months, October and November of 1998, 53 AFH clients and their caregivers were immunized for influence and pneumonia.

Results

- Successful immunization of 53 clients and caregivers in just two months representing eight percent of the 666 AFH clients in the Spokane area. While this is a small number, it was a pilot project to test the effectiveness of outreach.

(Continued on page 4)



Team members are (from left) Mark Peryea, Rod Wagner, and Don Ahmuty with the Finance Division and (inset) and Sandy Mitchell and George Sego with Medical Assistance Administration.

Continuing to improve through innovation

(Continued from page 3)

- Strengthened partnerships among various agencies: DSHS, the Spokane Health District, and many other community agencies.
- Protection of elderly and disabled clients who are especially vulnerable to flu and pneumonia. (Approximately 15 of the 53 who were immunized probably would have contracted influenza or pneumonia and some may have died).

Team members: Barry Hoard (RCS AFH licenser), Mary Lou Rief (AFH provider), Jan Palmer Smith, Cindy Jobb, and Gwen Dutt (Spokane Regional Health District), Carla Burke (AASA Home and Community Services Division).

IMPLEMENTATION OF MENTAL HEALTH SERVICE SCREEN FOR JUVENILE REHABILITATION ADMINISTRATION (JRA) YOUTH

In response to an increasing number of youth with mental health issues entering the juvenile justice system, JRA and consultants from the University of Washington, Department of Psychiatry and Behavioral Sciences, came together to enhance mental health services for youth committed to JRA. Prior to September 1997, JRA did not have a consistent approach to screen youth for mental health needs, so an initial step in the process was to develop and implement two mental health screens.

Implementation of the mental health screens has improved JRA's ability to consistently identify youth with mental health issues and enhance the continuum of care for these youth. As a result of a University of Washington evaluation, the JRA Mental Health Oversight Committee improved the existing screening protocol to require only the initial 30-day intake screen and recommended follow-up screens be at counselors' discretion in response to a change in the youth's behavior or circumstances. This created staff efficiencies, as counselors may now devote more time to enhancing the treatment and transition plans of youths in their care.

Results

- 100 percent of JRA youths are now receiving a standardized mental health screen.
- Increased identification of youths with mental health issues.
- Enhanced monitoring, supervision and treatment services.
- Increase in accurate psychiatric referrals.
- Reduction in the number of assessments required.

Team members: Craig Apperson; Penny Atherton; Denise Baldy; Ron Baltrusis; Vicki Belluomini; Cindy Colson; Kathy Crane; Janet Darcher; Anthony Eusano, Ph.D.; Renee Fenton; Amber Gillum; Stacia Hornbacher; Meri Ingraham; David Lee; Tim Magee; Jerry Minaker; Danita O'Connell; Tom Quinn; Susan Rogel; Scott Russell; Dan Schaub; Harold Snow. UW Consultants-Andrew Biviano; Lisa Boesky, Ph.D.; Dave Stewart, Ph.D.; Eric Trupin, Ph.D.; William Womack, M.D.

MORE FLEXIBLE HOURS IMPROVES ACCESS TO LONG-TERM CARE SERVICES

During 1997-98, a Region 3 Home and Community Services Continuous Quality Improvement (CQI) team studied ways to increase availability and coordination of services to long-term care clients. The team chose to focus on improving access to financial services, which prior to the CQI project were less accessible than social services due to work schedule classifications of the respective staff.

With the full support of financial services staff, the CQI team requested the Personnel Board to change the Region 3 financial staff work-week classification from "standard" to "non-standard," permitting financial staff to work more flexible hours, like their social service counter-

parts. In December 1997, the Board approved this change. The CQI team concluded that this change in classification has measurably improved access to long-term care services.

Results

- Access to financial services has increased 25 percent (at least two additional hours per day). This is because financial staff can now adjust work hours to include lunch hour and an hour or more before or after standard work hours.
- Teamwork has increased between financial and social service staff. This is because they can work together during non-standard hours to better meet client needs.
- Clients can access comprehensive services (financial and social services) at times most convenient to them and in a coordinated way.

Team members: Rose Bowman, Norma Cook, Pam Lambeth, Janet Scanga.

NEW UNIT CREATED TO SERVE KING COUNTY AFRICAN AMERICAN CHILDREN

Last year the Children's Administration established an African American Children's Section in Seattle in Region 4 to address the disproportionate number of African American children who enter the child welfare system and the disproportionate length of stay in out-of-home-care that they experience.

The African American Children's Section focuses on:

- Early permanency planning for each child who enters the system.
- Collaboration with the community to develop resources for African American children and families.

- Family group conferencing at the very beginning of each new case to involve family members in planning and making decisions for their children.

- Extensive nationwide relative searches to increase the number of relative placements made for African American children.

Zip codes for Seattle's Central District were identified to assign cases involving children under age 12 to the section. Based on the zip codes, all new cases for African American children and all existing cases for which there is no permanency plan in place for an African American child are assigned to the section.

Historically, a disproportionate number of African American children have come into the care of the Children's Administration in King County when compared to the number of African American Families residing there. More than 38 percent of the children in out-of-home care in King County are African American while only seven percent of the county's population of children are African American.

National research has shown that African American children remain in out-of-home placement twice as long as Caucasian children, despite no greater incidence of maltreatment in African American families compared to Caucasian families. Statewide the median length of stay for African American children in out-of-home placement is more than 100 days longer than the median length of stay for all children.

An advisory committee of local community leaders has been established for the African American Children's Section. The committee reviews case policy and practice, makes recommendations for improvement, and builds collaboration and support for the project within the community.



Team members include (from left): Pam Lambeth, Norma Cook and Janet Scanga



Sharing our successes and commitment to reaching beyond the expected to the excellent

Each of the eight administrations has steering committees to assist in leading the department's efforts to continue providing quality services to the residents of the state of Washington. For more information on the quality improvement activities occurring throughout the department, contact Lois Felber, internal quality consultant, at (360) 902-7762 or e-mail at felbelc@dsht.wa.gov or Solomon Uwadiae, executive management consultant, at (360) 902-7649 or e-mail uwadism@dsht.wa.gov. Please visit the DSHS Intranet Quality Improvement site at intra.dshs.wa.gov/qualityimprovement.htm for ongoing updates of plans, successes, and accomplishments.

You must report suspected abuse and neglect of children and vulnerable adults

Recently, I sent out two all-staff memos via e-mail explaining our responsibilities as DSHS employees to report suspected abuse or neglect of children and vulnerable adults. You can find copies of those memos on my Intranet web site at <http://intra.dshs.wa.gov/SecretarysNews/> or you can request print copies by calling Beverly Wilson at (360) 902-7860.

As staff of the Department of Social and Health Services, we are *required* by law to report suspected abuse or neglect of both children and vulnerable adults. Following is a brief summary of what the law requires us to do.

Two state laws require DSHS employees to report suspected abuse or neglect of either children or vulnerable adults to the appropriate authorities. In addition to DSHS employees, these two laws also require many other people who work in education, health care, and human services to make reports.

RCW 26.44 mandates the reporting of any suspected abuse or neglect of a child to either DSHS Child Protective Services or law enforcement. Under RCW 26.44 your duty to report suspected child abuse or neglect extends **beyond your hours of employment**. Reports should be made as soon as possible, but must be made **within 48 hours** of learning of an incident.

RCW 74.34 mandates an **immediate** report to the department of suspected abuse, neglect, abandonment, and financial exploitation of a vulnerable adult. When there is suspected sexual or

physical assault of a vulnerable adult, we must report it to both the department *and* law enforcement.

The law defines the term “vulnerable adult” very broadly. It includes persons over age 60 who lack the physical, mental, or functional ability to care for self; and all adults with court-appointed guardians. It also specifically includes all adults with developmental disabilities, and all adults who are admitted to facilities such as nursing homes, adult family homes, or boarding homes. Finally, it includes adults who are living in their own homes and receiving care provided by either a licensed agency or an individual provider.

It is not necessary that you witness or have proof that an incident occurred. As long as you have reasonable cause to believe that a child or vulnerable adult has been abused or neglected, **you must report.** Persons who report in good faith have immunity from liability, while those who fail to report may be charged with a gross misdemeanor. When in doubt, report.

According to RCW 26.44.020(12), “abuse or neglect” of children means the injury, sexual abuse, sexual exploitation, negligent treatment, or maltreatment of a child by any person under circumstances which indicate that the child’s health, welfare, and safety is harmed.

RCW 74.34.020 defines abuse of vulnerable adults including:

- Physical abuse – willful infliction of bodily injury or physical mistreatment

- Mental abuse – action which results in isolation, intimidation or harassment

- Sexual abuse – any non-consensual sexual contact – any sexual contact between staff and vulnerable adult is considered sex abuse

- Neglect – failure to provide goods or services that maintain physical and mental health of vulnerable adult


- Financial exploitation – illegal or improper use of vulnerable adult’s property, assets, or income by another person for profit or gain

- Abandonment – leaving a vulnerable adult without means or ability to care for self.

For more detailed definitions of these terms the RCWs can be found via the DSHS Intranet at <http://intra.dshs.wa.gov/>. Scroll down the Intranet home page “Information Web Pages” box to “RCWs.”

When you call to report an incident be prepared to describe the incident, identify persons involved including witnesses, and report any known injuries. In addition to giving the name and address, you can help by providing other identifying information such as a license plate number. This

Based on a suggestion from Karen Hagen, Division of Assistance Programs, we are printing wallet-sized cards for all DSHS employees listing the 1-800 hotline phone numbers. In July, the cards will be available at the DSHS Warehouse. For instructions on ordering see the DSHS Internet site www.wa.gov/dshs/geninfo/pubform.html.



information may help aid in locating a child or adult. You can use the following toll-free hotlines to report suspected abuse or neglect:

Reports Involving Children
DSHS Child Protective Services statewide hotline number: **1-800-562-5624**

Reports Involving Adults Living In Their Own Homes (ask for APS Intake):

DSHS Adult Protective Services Regional Numbers:
Region 1: 1-800-459-0421
Region 2: 1-800-822-2097
Region 3: 1-800-487-0416
Region 4: 1-800-346-9257
Region 5: 1-800-442-5129
Region 6: 1-800-462-4957

Reports Involving Adults Living In Facilities:
Complaint Resolution Unit statewide number: **1-800-562-6078**

Diversity Calendar

Each month *The NewsConnection* features special dates provided by the Division of Access and Equal Opportunity. If you have a special date you would like included in the calendar, contact Patte King at KingPI@dshs.wa.gov. Not all dates can be included due to length constraints.

JUNE

GAY PRIDE MONTH

- 1** Samoa: Independence Day
- 5** World Environment Day
- 6** Swedish Flag Day
- 11** Hawaii: King Kamehameha I Day
- 12** Philippines: Independence Day
- 14** US: Flag Day
- 15** South Korea: Farmer's Day
- 16** South Africa: Soweto Day
- 17** Iceland: Independence Day
- 18** US: Father's Day
- 19** US: Juneteenth Freeing of Slaves in Texas
- 22** El Salvador: Teacher's Day
- 25** US: Gay Pride Day
- 27** Helen Keller's Birthday
- 28** Anniversary of Stonewall-Gay/Lesbian Movement
- 30** Zaire: Independence Day

JULY

- 1** Canada Day
- 2** Thurgood Marshall's Birthday
- 4** US: Independence Day
- 10** Bahamas: Independence Day
- 14** France: Bastille Day
- 16** Bolivia: LaPaz Day
- 17** Vietnam & Korea Constitution Day
- 18** Uruguay: Constitution Day
- 21** Guam: Liberation Day
- 22** Poland: National Liberation Day
- 24** ADA Anniversary
- 27** Puerto-Rico: Barbosa Day
- 28** 14th Amendment 1868: Blacks become citizens

WorkSource Center brings it all together

(Continued from page 1)
ing Authority, and Human Services. This is the only WorkSource Center in the state managed by DSHS.

“One of the most important aspects of the WorkSource Center,” said Dan Peyton, Economic Services Administration regional administrator, “is that it expands employment services to our other non-TANF (public assistance) clients, such as those receiving General Assistance-Unemployable, Food Stamps, medical assistance. When they come in for those services, the workers can help them develop a plan to get them employed, using the resources here at the Center. And non-DSHS WorkSource clients are able to access social services that will help them retain employment.”

Local businesses have been enthusiastic partners in the design of

the WorkSource Center. They continue to be part of the Job Service Employer Group that meets monthly to discuss what they want from the Center and what they can give to it.

In addition to those services found in all Community Services Offices, the WorkSource Center offers six core training modules each week on job seeking and keeping, telephones with message services, computers with Internet access, information on wages and occupations, fax machines, copiers, and job information bulletin boards.

Employers like the resources that include computer job matching, electronic job posting and resume banks, recruitment and layoff help, assistance with customized training, interview and conference rooms and a fully-equipped training facility.

“We have easily 40-50 customers a day,” said Linda Waring, ESD WorkFirst supervisor, “and we anticipate up to 6,000 people coming through our doors each month.”

In February, all staff in the building, which also includes the Divisions of Vocational Rehabilitation and Children and Family Services, had nearly 40 hours of training in what services the partners provide so everyone knows what resources are available onsite to help the clients.

After visiting the Center recently, John Tyson, DSHS Facilities manager, said, “Never before have I been as impressed with an agency welfare-to-work initiative as I was with your WorkSource Center. If we are going to put difficult clients to work, this will be the office that does it most successfully.”

3rd Annual DSHS Secretary’s Combined Fund Drive Golf Tournament

Secretary Quasim is inviting you to participate in the third annual DSHS Combined Fund Drive Golf Tournament. This year’s event will be held Thursday, August 17, 2000, at Fort Lewis Golf Course in Tacoma. Use the registration form below to be the first of the 144 golfers to take part in this summer charity classic!

To register:

Send \$75 (includes Green fees, cart and barbecue, range balls, and T-shirt), payable to 2000 Secretary's Golf Tournament, to Secretary's Golf Tournament, P.O. Box 8008, Lacey, WA 98509.

Registration deadline is July 28th. No more than one person with a single digit handicap per team.

Along with your check, send in the following:

Name_____

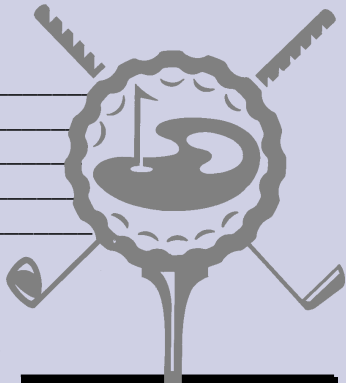
Organization_____

Address/Mailstop_____

Daytime phone: _____

Evening phone_____

Please indicate your partner’s name(s)



For additional information, call (360) 438-8494.

Video series on Fetal Alcohol Syndrome wins national award for excellence

A series of videos produced for the Children’s Administration, Division of Licensed Resources, is the recipient of a first place Silver Telly Award in the social issues category. The national Telly Awards Competition recognizes excellence in non-network and cable TV commercials, film and video productions.

The “Little Fox” series, which includes four books and four videos, was created as training resources for foster parents, clients, tribes, schools, social service agencies and medical professionals. The subject is Fetal Alcohol Syndrome and Fetal Alcohol Effects, those physical and mental birth defects resulting from a woman’s drinking alcohol during pregnancy.

The stories are told in the Native American storytelling format. The animals in the forest tell the story of the effects of fetal alcohol on their fellow animals through beautiful water color illustrations. Floyd Red Crow Western, an international film artist, donated his time and talents



for a moving and dramatic narrative of the stories.

The series, which has multicultural and multigenerational appeal, also received the Emerald City Award-Gold for informational video, the Neil Shipman Award for editing, and the Videographer Award of Distinction.

The video series will soon be available at the award-winning web site <http://www.wa.gov/dshs/fosterparents/> For more information on the series, contact Sharon Newcomer at (360) 902-7933 or e-mail NEWS300@dshs.wa.gov.